

## ISU Insurance Services The Roger Stone Agency

Independently Owned and Operated

Alan Heller  
140 Newport Center Drive Suite  
Newport Beach, CA 92660

Dear Alan Heller

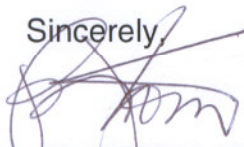
Thanks for the great sense of humor and your responsiveness to our needs and time table. It was a great pleasure working with you as you are very entertaining and you were always willing to jump in the car and drive to see a house at any time, day or night, weekends and holidays too.

We do appreciate the fact that you showed us a house we liked very much and then you showed us about 100 more in the course of the next twelve months only to actually purchase the very first house you showed us. That has to be a record.

You always answered your cell phone when I called and in the rare instance you couldn't, your return call was made in only a few minutes.

I highly recommend you as a sales agent for any prospective buyer or seller.

Sincerely,



Roger Stone Ph. 949-265-4179  
ISU Insurance Services-The Roger Stone Agency

